

During this time of uncertainty, we want to ensure our employees have all of the resources they need to keep themselves and their families safe and healthy.

All 50 states, including 12 Canadian Provinces, offer several types of relief by dialing “211”. Calls made to 211 are routed to a local or regional call center where they are connected to a center specialist. The center specialists have the ability to access a database full of resources from private and public health and human service agencies, matching the callers needs to available resources and organizations closest to them. This service is accessible 24 hours a day, 7 days a week.

Types of Referrals Offered by 211:

- **Basic Human Needs Resources** – including food and clothing banks, shelters, rent assistance, and utility assistance.
- **Physical and Mental Health Resources** – including health insurance programs, Medicaid and Medicare, maternal health resources, health insurance programs for children, medical information lines, crisis intervention services, support groups, counseling, and drug and alcohol intervention and rehabilitation.
- **Work Support** – including financial assistance, job training, transportation assistance and education programs.
- **Access to Services in Non-English Languages** - including language translation and interpretation services to help non-English-speaking people find public resources (Foreign language services vary by location.)
- **Support for Older Americans and Persons with Disabilities** – including adult day care, community meals, respite care, home health care, transportation and homemaker services.
- **Children, Youth and Family Support** – including child care, after-school programs, educational programs for low-income families, family resource centers, summer camps and recreation programs, mentoring, tutoring and protective services.